

## Information pursuant to Article 13 and Article 21 of the General Data Protection Regulation (GDPR)

Dear customer, dear supplier,

We hereby inform you in accordance with Article 13 GDPR about the processing of your data and your rights under the data protection law.

### Who is responsible for data processing and who can you contact?

abcr GmbH  
Im Schlehert 10  
76187 Karlsruhe, Germany

You can reach our data protection coordinator at:

Lutz Theisen  
c/o abcr GmbH  
Im Schlehert 10  
76187 Karlsruhe, Germany  
Email: [data-protection-coordinator@abcr.com](mailto:data-protection-coordinator@abcr.com)

### Is there an obligation to provide data?

The processing of the collected data is necessary for the conclusion and execution of the contract between us and you. If we cannot process the data, we will not be able to fulfil our contractual obligations to you. We would have to terminate the contract if you were to object to the processing of the data. This does not apply if you only object to the processing for advertising and marketing purposes.

### What do we process the data for and on what legal basis?

The data processing takes place for the purpose of the conclusion and the execution of the contract. According to Article 6 Paragraph 1 b) of the GDPR, the processing of your data is necessary for the conclusion and fulfilment of the contract with you. In addition, data processing pursuant to Article 6 Paragraph 1 f) of the GDPR is necessary to safeguard our legitimate interests. Our legitimate interests exist in connection with the fulfilment of mutual obligations arising from the contract between us and you. If you have given your consent, data processing will also be carried out for advertising and marketing purposes. You can object to the use of your data for advertising and marketing purposes at any time.

### What kind of data do we process?

We process the following categories of data: master data (e.g. name, address), communication data (e.g. telephone number, e-mail address), contract data (e.g. start and end of contract), claim data, possibly payment information (e.g. bank details, outstanding claims). The video surveillance of our company premises is carried out in order to safeguard our domestic rights, for the follow-up and damage to property and for the prevention and follow-up of criminal offences.

### Who do we transmit your data to?

Within our company, the positions that need this for the performance of our duties receive access. As far as necessary for the execution of the contract, we will transfer your data to credit agencies, other service providers, lawyers, courts, collection agencies and bailiffs.

### Is data transferred to a third country or to an international organization?

As a rule, your data will not be transferred to a country outside the EU. If service providers are used in a third country as part of the contract processing, they are obliged to comply with the data protection level in the EU.

### How long do we store your data?

After the end of the respective contract between us and you, we will check after three years whether we still need your data and whether deletion would be contrary to legal storage obligations. Video recordings will be deleted after 72 hours or after fulfilling the purpose.

### What data protection rights do you have?

You are entitled to the following rights according to Articles 15 to 22 of the GDPR if the legal requirements are met:

The right to information, correction, deletion, restriction of processing, data transferability. In addition, according to Article 13 Paragraph 2 b) in connection with Article 21 of the GDPR, you have the right to object to the processing, which is based on Article 6 Paragraph 1 f) of the GDPR. You have, in accordance with Article 77 of the GDPR, the right to complain to both supervisory authorities if you are of the opinion that the processing of your personal data is not lawful. The address of the supervisory authority responsible for our subsidiary abcr swiss AG is as follows:

Eidgenössischer Datenschutz- und  
Öffentlichkeitsbeauftragter (EDÖB) – Switzerland  
Phone: +41 58 4624395  
Fax: +49 58 4659996  
Internet: [www.edoeb.admin.ch](http://www.edoeb.admin.ch)

European Data Protection Board (EDPB) – Brussels  
Email: [edpb@edpb.europa.eu](mailto:edpb@edpb.europa.eu)  
Internet: [edpb.europa.eu](http://edpb.europa.eu)

### Information about your right of objection according to Article 21 of the GDPR:

You have the right, for reasons arising from your particular situation, to object at any time to the processing of personal data concerning you which is carried out on the basis of Article 6 Paragraph 1 f) of the GDPR (Data Processing on the Basis of Weighing of Interests). If you file an objection, we will no longer process your personal data unless we can prove compelling reasons for the processing worthy of protection which outweigh your interests or the processing serves the assertion of legal claims or the defence against it. You have the right to object to the processing of personal data for advertising purposes at any time. If you object to the processing for advertising purposes, we will no longer process your personal data for these purposes.

The objection shall be sent to the following address without any formal requirements:

Phone: +49 721 95061-0  
Fax: +49 721 95061-80  
Email: [info@abcr.com](mailto:info@abcr.com)

